



MINUTES

Glenorchy City Council Meeting

held at the Council Chambers

on Monday, 30 March 2026

at 3:30 pm



- Present (in Chambers):** Alderman Sue Hickey (Mayor), Aldermen Shane Alderton, Josh Cockshutt, Steven King, Tim Marks, Peter Ridler, Stuart Slade, Justin Stringer and Russell Yaxley (Deputy Mayor) and Councillor Molly Kendall.
- Present (by video link):** None
- In attendance (in Chambers):** Emilio Reale (Chief Executive Officer), Tracey Ehrlich (Director Community and Corporate Services), Patrick Marshall (Director Infrastructure and Development), Christine Lane (Manager Stakeholder and Executive), Tim Douglass (Acting Coordinator Executive and Strategy), Robbie Shafe (Manager City Compliance), Warren Yates (Manager Community), Lisa Rudd (Inclusive City Officer), Scott Winter (Social Planning and Policy Officer)
- In attendance (by video link):** Mandy Henderson (Executive Officer to the Chief Executive Officer and Mayor)
- Leave of Absence:** None

Workshops held since last Council meeting:**Date:** Monday, 2 March 2026**Purpose:** To present and discuss:

- Grow it Local
- Elected Member Communications Support

Date: Tuesday, 10 March 2026**Purpose:** To present and discuss:

- Service Level Manuals (Open Workshop)
- Elected Member Executive Support
- LGBTIQ+ Inclusion Report

Date: Monday, 16 March 2026**Purpose:** To present and discuss:

- Capital Works Budget Review

Date: Monday, 23 March 2026**Purpose:** To present and discuss:

- Elected Member rights and responsibilities regarding planning matters, update from LGAT

The Council meeting was live streamed on Council's website, Facebook page and YouTube channel. The peak number of viewers watching the live stream was 33 viewers and eight members of the public attended in person.

The Chair opened the meeting at 3:30 pm.

The Chair acknowledged and paid respect to the Tasmanian Aboriginal Community as the original and traditional owners and continuing custodians of the land and their elders, past and present.

We acknowledge the muwinina people as the traditional owners of this land. We recognise the Tasmanian Aboriginal people as the original owners and continuing custodians of the land, sky and country and waters of this island, Lutruwita. We pay our respect to Aboriginal Elders, past and present. We commit to working in a way that welcomes and respects all Aboriginal and Torres Strait Islanders.

The Chair read a statement noting that the meeting would be recorded and live streamed to members of the public, and about work health and safety at the Council meeting.

1 APOLOGIES

None.

2 CONFIRMATION OF MINUTES (OPEN MEETING)

Resolution:

Ald. Alderton/Ald. Yaxley

That the minutes of the Council meeting held on Monday, 23 February 2026 be confirmed.

The motion was put.

FOR: Ald. Hickey, Ald. Yaxley, Ald. Alderton, Ald. Cockshutt, Ald. King, Ald. Marks, Ald. Ridler, Ald. Slade, Ald. Stringer and Cr. Kendall

AGAINST: Nil

ABSTAINED: Nil

The motion was CARRIED.

3 ANNOUNCEMENTS BY THE CHAIR

Glenorchy Pool

- Renovation works at the pool are now over 60% complete.
- The new switchboard is currently being installed, the heating system has been delivered, and the newly installed ramp is due to be hydrostatically tested over the next week or two to ensure it is watertight.
- Excitingly the new Changing Place Pod will be delivered and installed after Easter and the changerooms are almost complete.

A Cleaner City

- The Clean Team continues to work hard to keep Glenorchy looking its best. Our latest video highlights the work they are doing around the city.
- Here is a short highlight reel.
- A reminder that free graffiti removal kits are available for from Customer Service for locals and business owners who are willing to remove graffiti from their property.
- As well as providing the kits, Council officers are also available to attend businesses in person to assist with graffiti removal.
- This may include hands-on support to clean affected surfaces and, where needed, painting over damaged areas to restore their appearance. The service is completely free.
- Anyone interested in receiving a free graffiti removal kit, or if you a business that needs a hand from Council, please get in touch via email at gccmail@gcc.tas.gov.au, or by calling 03 6216 6800.

Moonah Main Road Amenity Project

- You may have noticed that the park benches and tables in Moonah have been repainted ahead of the installation of parklets on Main Road.
- In the next few weeks, businesses in the Moonah CBD will receive a visit from Inspiring Place representatives to discuss what a streetscape upgrade might look like.
- At the same time, commencing today, PDA Surveyors are undertaking a site survey of Main Road Moonah to enable the design for future works.

Transport Museum Mural

- The new mural at the Tasmanian Transport Museum that Council is funding is almost finished.
- I think you will agree that artist Joel Gajda has done an amazing job of bringing to life the Helen Finch design to transform what was once an ugly shed wall into a vibrant feature for everyone to enjoy as they use the intercity cycleway.

Youth Hub

- We are on track to start the after-school program in April with a soft launch on 17 April as part of Youth Week celebrations.
- Our much-awaited youth hub will operate from 3:00 pm to 5:00 pm, Monday to Friday offering support and programs during one of the most significant high-need periods of the day.
- Meanwhile, work is continuing on getting the hub ready with an accessible path currently under construction.

Housing approval

- Earlier this month the Glenorchy Planning Authority approved the development of 34 new houses at Amaroo Road, Austins Ferry.
- This development met the planning requirements for the area and was unanimously approved.
- With the availability of housing a major concern for Tasmanian families, the 34-dwelling development means we are adding to the supply at a time when there is considerable demand.

Tolosa Park Playground

- This week voting will open to decide between two exciting design options for a new regional playground at Tolosa Park that is planned to be built during the 2026-27 financial year.
- This is a great opportunity for community to help us shape a major new recreation space in Glenorchy.
- One option is strongly inspired by nature play and the second option is inspired by more traditional playground equipment, but both include accessible play equipment and a multipurpose outdoor games area.
- Details of both options and how to vote will be featured on our Let's Talk, Glenorchy engagement page later this week and will be open until the end of April.

Apex Park

- Works on the upgraded Apex Park at Lutana are almost complete with it due to be reopened at the end of this week.

Community and Volunteer Awards

- A final reminder that nominations for Glenorchy City Council's 2026 Community and Volunteer Awards close this week so I encourage you to put forward people in our community who go above and beyond to support, inspire and strengthen our wonderful city.
- Find out more or submit a nomination on our website.

Events

Expo

- Congratulations to the Glenorchy Jobs Hub Team who hosted the Hobart and Southern Tasmania Employment and Careers Expo last Tuesday.
- Over 2,600 people, including 1,400 students came to explore work and training opportunities on offer from 137 exhibitors.
- Word has already got out about the success of this event with enquiries on how to participate in 2027 already coming in.
- Here is a short highlight reel from the day.

Chigwell Community Garden

- Following a temporary closure, Bucaan Community House will hand administration of the Chigwell Community Garden to Council this week.
- This transition will enable Council to formalise access arrangements for the site and provide greater coordination and support for community activities, including the return of the weekly Playgroup.

HAMST Military Fair

- Congratulations to the Historical Arms Military Society of Tasmania (HAMST) for another successful fair this weekend. I was particularly impressed with the reenactment of the Battle of Darwin.

ANZAC Day 2026

- Council will host an ANZAC Day ceremony on the front lawns of Chambers on Saturday 25 April, everyone is welcome to attend.

Easter opening hours

- A reminder that Council offices and childcare will close Thursday 2 April and reopen on Wednesday 8 April. Some Council facilities will have adjusted opening hours across the long weekend, including the Jackson Street Waste Management Centre, which will be closed on Good Friday and the Moonah Arts Centre, which will be open on Saturday 4 April.
- Waste, recycling and FOGO collections will continue as normal – please place your bins out before 6:00 am on collection day.
- Tolosa Park remains open daily for visitors to enjoy.
- Urgent matters can still be reported via Council's after-hours service on (03) 6216 6800.
- Details can be found on our website.

4 PECUNIARY INTEREST NOTIFICATION

The Chairperson asked if any Elected Members had or were likely to have a pecuniary interest in any items on the Agenda.

There were no declarations of pecuniary interest.

5 RESPONSE TO PREVIOUS PUBLIC QUESTIONS TAKEN ON NOTICE

Question without notice – Mala Crew

Asked during the Council meeting on Monday, 23 February 2026

Response sent by email on Monday, 24 March 2026

Q1: Does the Council have an obligation to inspect and enforce some sort of order with black mould and health risks for tenants in rental homes in Glenorchy?

A1: [CEO] This question was taken on notice.

Response:

Council does not have an obligation to proactively inspect homes for mould, and Council does not have a role in tenancy disputes. However, If Council receives a complaint about black mould, then Council's Environmental Health Officers will inspect and if there is a confirmed health hazard they may issue a notice requiring rectification, or may deem the property unfit for habitation.

Question without notice – Eddy Steenbergen

Asked during the Council meeting on Monday, 23 February 2026

Response sent by email on Monday, 24 March 2026

Q3: I use the cycleway a lot and often feel very unsafe and I suspect many other pedestrians also feel extremely unsafe. Are there any bylaws for road rules on the cycle way?

A3: [Director of Infrastructure and Development] This question was taken on notice.

We are looking to install CCTV on a number of hot spots from the Granada Tavern to Moonah but will need to get back to you regarding jurisdiction of road rules.

Response:

The Tasmanian Road Rules apply to the cycleway for people walking, riding, or scootering. The road rules can be found online at: [View - Tasmanian Legislation Online.](#)

The relevant sections in the Road Rules include:

- Part 2 Division 1 - outlines that the cycleway is a road related area
- Part 2 Division 2 - has definitions for vehicles, drivers, riders, and pedestrians
- Part 3 - outlines when and where speed limits apply
- Part 14 Division 1 - has rules for pedestrians
- Part 14 Division 2 - details rules for persons travelling in or on wheeled recreational devices and wheeled toys
- Part 14 Division 3 - details rules for persons travelling in or on personal mobility devices
- Part 15 - includes additional rules for bicycle riders

In relation to speed limits, please refer to section 224A for motorised scooters and 244O for personal mobility devices, as shown below.

224A

(e) if it is fitted with an electric motor or motors, complies with the following requirements:

- (i) its maker certifies (either by means of a plate attached to the motor or each motor, or by means of engraving on the motor or each motor) the ungoverned power output of the motor, or each motor;
- (ii) the maximum power output of the motor, or the combined maximum power output of the motors, is not more than 200 watts;
- (iii) when propelled only by the motor or motors, the scooter is not capable of going faster than 10 km/h on level ground;

motorised scooter means a scooter that is propelled by one or more electric motors and complies with the requirements in paragraph (e) of the definition of *scooter*.

244O. Speed limits

A PMD user must not travel in or on a personal mobility device –

- (a) on a footpath at a speed exceeding 15 kilometres per hour; or
- (b) on a shared path, separated footpath, bicycle path or road at a speed exceeding 25 kilometres per hour.

Penalty: Fine not exceeding 20 penalty units.

6 PUBLIC QUESTION TIME (15 MINUTES)

Please note:

The Council Meeting is a formal meeting of the Elected Members elected by the Glenorchy community. It is chaired by the Mayor. Public question time is an opportunity in the formal meeting for the public to ask questions of their elected Council representatives about the matters that affect ratepayers and citizens.

In accordance with regulation 31(2) and (3) (Public question time) Local Government (Meeting Procedures) Regulations 2025, Council will allocate 15 minutes during each Council Meeting to invite members of the public to ask questions relating to the activities of Council.

The following rules and procedures apply to Public Question Time:

1. questions must relate to the activities of Council
2. members of the public are to announce their name and residential address before asking a question (which will be recorded in the minutes)
3. questions are to be put succinctly and in the form of a question, not a comment
4. questions must not be inflammatory, abusive, defamatory, contain a personal attack or otherwise breach any rules of the meeting which have been explained by the Chairperson
5. the Chairperson may limit the number of questions asked by each member of the public in order to ensure that all members of the public wishing to ask questions are given the opportunity within the allocated time
6. the Chairperson will decide the order in which questions are to be asked and may rotate the order between different members of the public if individuals have more than one question to ask
7. the Chairperson may, in their absolute discretion:
 - a) refuse to answer a question if the Chairperson deems that it is inappropriate or does not comply with these rules or the rules of the Council meeting, or
 - b) take a question 'on notice', in which case the answer will be provided in writing prior the next Council meeting and included on the agenda for the next Council meeting
8. if a question is taken on notice, the Chairperson may request that the member of the public submit their question in writing and may refuse to provide a response if the question is not provided as requested, and
9. the 15 minutes allocated for Public Question Time may be extended at the discretion of the Chairperson at the conclusion of the time period. Council is to publish information relating to Public Question Time, including any additional rules and procedures, on Council's website.

Question with notice – Janiece Bryan

Received Sunday, 22 March 2026

Response sent by email on Tuesday, 24 March 2026

Q1: Could you please explain how the large 2 hectares of GCC public land at 210 Tolosa Street in Wellington Park Trust (PID 3491773 and PID 2143646) was disposed of and surveyed into 71 housing allotments (confirmed on the Government’s Land Information of Tasmania (LIST) and Planbuild) while still showing as belonging to the Glenorchy City Council on the GCC Public Land Register?

Q2: This land is 96 % under Environmental Management with Zoning Code Overlays as an Electricity Transmission Corridor, Bushfire Prone, Flood-Prone and parts identified from Low, Medium and High-Level Landslip Risks and therefore a Priority Vegetation Area etc.

How is it possible to put lives at risk by building family homes in such a high multiple risk area with such an unimaginably flawed planning decision and:

a) what does the Council intend to do when a disaster occurs at this housing subdivision and:

b) will the Glenorchy Ratepayers or the Government, without the fiscal capacity to underwrite this liability with the associated huge financial cost that could result from this flawed planning decision and:

c) is there a link to the Government’s Development Assessment Panels that will take Planning Decisions, such as this away from the Council, and will ratepayers of Glenorchy still carry the liability of risks and costs when the Government’s DAP decisions are secretly made for strategic reasons instead of providing thorough assessment and ignore important planning laws and protections that could result in tragic outcomes causing serious harm to Community members and the environment?

Property history

● 2015 **Sold** **\$330,000**
 Sold June 22, 2015

[Learn more about sold data.](#)

Property overview

210 Tolosa Street, Glenorchy, Tas 7010 has a land size of 20,100 m². It is a house. It was sold in 2015 for \$330,000. Median property prices in Glenorchy over the last year range from \$560,000 for houses to \$440,000 for units.

Government planning overlays



210 Tolosa Street, Glenorchy TAS 7010 is within the Glenorchy local government area. The current land use for this property is **non-residential**.

Bushfire overlay Not found		Flood overlay Not found		Heritage overlay Not found	
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About the property

210 Tolosa Street is a house in **Glenorchy**. It sits on a **2.01 ha lot**. It is located within **Glenorchy council**, with no bushfire, flood, or heritage overlays detected. It is within the intake area of Glenorchy Primary School. It has 5G mobile coverage.

PropTrack

Identify Results Discla

2 features found in one layer
 ▼ Cadastral parcels (2 features)


Warning - Property boundaries are indicative only. See explanation [here](#).

Property	
Property Address	210 TOLOSA ST GLENORCHY TAS 7010
Property ID	3491773
Title Reference	145802/1
Casement Type	Local Government Authority


Warning - Property boundaries are indicative only. See explanation [here](#).

Property	
Property ID	0
Casement Type	Wellington Park Management Trust

POI: GDA94 MGA55 : 517105E, 5254182N Iden



Land Information System Tasmania



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- Renumbered Plan
- Valuation Adjustment Factors
- Plan Progress
- Dealing Progress
- Client Request

Title Reference: 145802/1 [View Title in LISTmap](#)

Property ID: 3491773 [View Property in LISTmap](#)

Address: 210 TOLOSA ST, GLENORCHY TAS 7010

Location of Certificate: Dispatched to SIMMONS WOLFHAGEN

Dispatched on: 10/1/2006

Description of Land: City of GLENORCHY.
Derived from A20803.
Lot 1 on Plan 145802.
Derivation : Whole of Lot 1 vested in Glenorchy City Council pursuant to Section 11 of The Crown Lands Act 1911.


Product	Price	Option
Folio Plan	\$37.4	Add to Cart
Folio Text	\$37.4	Add to Cart
Folio Text and Plan	\$37.4	Add to Cart
Premium Property Report	\$31.2	Add to Cart
Property Report	\$16.18	Add to Cart

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HOW DO I USE THIS MAP?

LIVE AND PLAY
PLANNING
INFRASTRUCTURE
FLOODING
WASTE
GRAFFITI

210 Tolosa Stree

lon: 147.252932 lat: -42.851656

Zones

Address: 210 Tolosa Street, Glenorchy TAS 7010

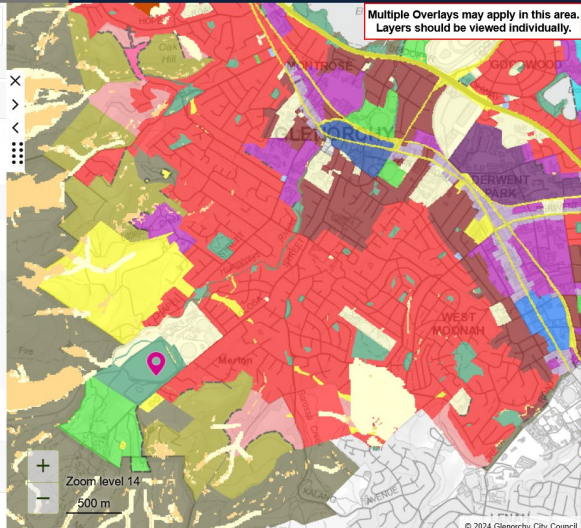
PID: 3491773

Zones: Environmental Management 96%, Recreation 2%, Open Space 2%

Code Overlays:
Bushfire-prone areas, Electricity transmission corridor, Flood-prone areas, Inner protection area, Low landslip hazard band, Medium landslip hazard band, Medium-active landslip hazard band, Priority vegetation area, Scenic protection area, Waterway and c

General Overlays:
Site Specific Qualifications (GLE-23.1)

Note: Other codes may be triggered by description, refer to "Application" section in each code.



Multiple Overlays may apply in this area. Layers should be viewed individually.

Zoom level 14
500 m

- Electricity Transmission Infrastructure Prot...
- Local Historic Heritage Code
- Scenic Protection Code
- Flood Prone Hazard Areas Code
- Coastal Inundation Hazard Code
- Coastal Erosion Hazard Code
- Landslip Hazard Code
- Landslip Hazard Category
 - High landslip hazard band
 - Medium-active landslip hazard band
 - Medium landslip hazard band
 - Low landslip hazard band
- Natural Assets Code
- Bushfire-prone Areas Code
- Bushfire-prone Area
- Site Specific Controls

210 TOLOSA ST GLENORCHY TAS 7010

Property Type

Primary

Property Identification Number (PID)

3491773

Certificate of Title Reference (Volume/ Folio)

43639/1, 218879/1, 210421/1, 223621/1, 145802/1, 172728/1, 228906/1, 252276/1, 246663/1, 200691/1, 230232/1, 43665/1, 74939/1, 44065/1, 79372/2, 79372/1, 226221/1, 44065/3, 44065/2, 79372/6, 43502/3, 197307/1, 79372/5, 43502/4, 79372/4, 209816/1, 66390/1, 79372/9, 43502/1, 79372/8, 172839/6, 43502/2, 67609/3, 249160/1, 67609/1, 43521/1, 67609/2, 198108/1, 246961/2, 218087/1, 246961/1, 42275/1, 233844/1, 210921/1, 79380/1, 216193/1, 234287/1, 197089/1, 172727/2, 87695/5, 197089/2, 246664/1, 172729/1, 209614/1, 203867/1, 217172/1, 43431/3, 43431/2, 210499/1, 66397/1, 44064/2, 44064/1, 44066/1, 246144/1, 249161/4, 209815/1, 249161/2, 249161/3, 252550/1, 249161/1

Total Area

16421229 sqm

Locality

Wellington Park

Municipality

Glenorchy

Locality

Wellington Park

Planning Scheme

Tasmanian Planning Scheme

Municipality

Glenorchy

Planning ZonesEnvironmental Management, Community Purpose,
Recreation, Open Space**Planning Code Overlay**Low landslip hazard band, Medium landslip hazard
band, Medium-active landslip hazard band,
Waterway and coastal protection area, Priority
vegetation area, Electricity transmission corridor,
Scenic protection area, Inner protection area,
Flood-prone areas, Bushfire-prone areas**Q1: Response:**

Glenorchy City Council has not disposed of the land in question, nor subdivided it into housing allotments. The land is part of Wellington Park and housing is prohibited in this area. It is noted that the land is made up of many separate titles, many that were part of the historic Merton township which ceased in the 1940s when the area was closed to protect the water catchment. The resident may be referencing these titles.

Q2: Response:

Refer to the response to question one above.

Question without notice - Mala Crew, Glenorchy

Q1: Referencing the *Boundary Fences Act 1908 (Tas)*, if Council shares a boundary with another residential property that is tenanted or a commercial property, who is responsible if an agent or Council staff damage a fence or property?

A1: [CEO] If a Council worker damages a fence we would repair it. Council does not have a liability to repair property (a fence) if it just falls into disrepair.

We would need evidence to show that we damaged the property. There are other agencies that wear hi-vis that also work on property and it is often assumed that they are also Council workers.

Q2: The Volunteer Awards Nominations are advertised as closing at 5pm today, yet the Mayor said that they are closing at the end of the week. Has there been an extension?

A2: [Manager Stakeholder and Engagement] We have decided to leave it open for a few extra days to allow for any nominations that may come through the mail system.

Question without notice - Eddy Steenbergen, Rosetta

Q1: In the Activities of the Mayor it mentions you visited the Austins Ferry Development site, can you please tell me what you learned?

A1: [Mayor] I was asked by the public, as were other elected officials, to visit the site on Amaroo Road. As we sit on the Planning Committee, it is advisable that we are strictly guarded and not allowed to comment one way or the other before the meeting or a decision is made. I went with some Council Officers to look at the site and confirm for myself that I was in agreement with the recommendations. I would like the public to know that we do take these matters very seriously and something with a significant development where we had a few people who were upset about a new development next to their development.

Q2: With the Service Level Manuals that we saw in the Open Workshop, in the agenda they are documented as a Formal Service Agreement, which I find an odd term because agreements normally mean there are two parties that have negotiated and signed it, but this isn't an agreement as such. How can it be called an agreement?

A2: [CEO] It is a term that we use. It describes what we are going to deliver with the resources and the budget we have.

Q3: In relation to those service manuals, how will changes to those service levels be dealt with, should Council decide that some committed service level is no longer appropriate or needs to be changed or processed?

A3: [CEO] We are implementing a new core technology system within Council, so we will be collecting data from work orders that are completed. We will be able to look at the data over time and see how long it took us to respond, the costs, etc, and see what the trends are and what we need to do, how often we get calls. We will monitor our performance on how we respond to service levels. If things change, like at the moment we have a number of storm water pollutant traps, if they are done away with, then the service levels would change because it is a service we do not need to provide anymore. We will be looking at ongoing data to see what we do and do not need to respond to.

[Eddy Steenbergen] So what you are saying is that it is an operational matter?

[CEO] Council will monitor performance and make necessary adjustments. We will monitor it at Director/CEO level. We will present our tracked performance to our Elected Members annually so they can see how we are performing with the money that they have allocated us.

[Eddy Steenbergen] So are you saying there will be an annual review?

[CEO] Yes.

Q4: At the Open Workshop it was clear that they would be on the website. Is that expected to happen?

A4: [Director Infrastructure and Development] Yes it will be publicly available on our website. We allow for minor changes/tweaks, but if any major changes they would come back through a Council Report.

Q5: In the agenda it is noted that on the 3rd of March you received a certificate for National Road Safety Week Partner as a demonstrated leader in improving road safety. Did the certificate actually name anything that Council has done in particular that made it a "leader"?

A5: [Mayor] We do a lot of work on road safety and we are very committed to the Safer Australian Roads and Highways (SARAH) foundation. You will see our Council vehicles have a great big yellow ribbon on them, that is another way of supporting the SARAH foundation. We also work with RACT to disseminate information about road safety.

[CEO] We also have a Black Spot program where we look at potential road safety issues and we seek government funding under that program to fix those problems. We have been successful every year for quite a few years in getting funding for safety projects.

Q6: The Service Complaint Resolution procedure is a long policy on all the ways a customer can raise a complaint for resolution. Snap, Send, Solve is not in there, but it was made quite clear in the Open Workshop that it was not a mechanism for complaining to Council. Can you explain why?

A6: [CEO] The Snap, Send, Solve app is more about service requests, not complaints about process.

[Eddy Steenbergen] So it is aimed at infrastructure?

[CEO] Yes, that is right.

7 PETITIONS/ADDRESSING COUNCIL MEETING

None.

COMMUNITY

Community Goal – Making Lives Better

8.1 ACTIVITIES OF THE MAYOR

File Reference: Activities of the Mayor

Resolution:

Ald. Cockshutt/Ald. Slade

That Council:

1. RECEIVE and NOTE the report about the activities of Mayor Hickey during the period from Monday, 9 February 2026 to Sunday, 15 March 2026.

The motion was put.

FOR: Ald. Hickey, Ald. Yaxley, Ald. Alderton, Ald. Cockshutt, Ald. King, Ald. Marks, Ald. Ridler, Ald. Slade, Ald. Stringer and Cr. Kendall

AGAINST: Nil

ABSTAINED: Nil

The motion was CARRIED.

8.2 LGBTIQA+ INCLUSION

File Reference: LGBTIQA+ Inclusion

Executive Summary

This report presents the outcomes of Glenorchy City Council's LGBTIQA+ Community Inclusion Consultation, conducted between March and June 2025, and seeks Council endorsement of a proposed Statement of Commitment to LGBTIQA+ Inclusion and noting of the associated five-year Action Plan (2026–2031).

The consultation achieved strong engagement, with 598 visits to the Let's Talk, Glenorchy project page and 170 survey responses. Of these respondents, 101 identified as LGBTIQA+, with the majority residing in Glenorchy (72%) and a further 21% from Greater Hobart. In addition, targeted consultations were undertaken with three local high school Pride/Diversity groups, involving 31 students and seven staff, ensuring young people's perspectives were reflected.

A central feature of the process was a co-design approach, guided by a volunteer LGBTIQA+ Inclusion Codesign Group comprising 10 community members. The group played a significant role in shaping the consultation methodology, supporting promotion, analysing results, and contributing to the development of the draft Statement of Commitment and Action Plan.

Overall, the consultation highlighted strong community support for Council leadership in advancing LGBTIQA+ inclusion. Priority areas identified by participants include inclusive leadership and training for elected members and staff, improvements to Council systems and processes to better reflect gender identity and preferred names, continued advocacy and partnerships to strengthen service access, and opportunities to support visible, connected and inclusive community life.

The proposed Statement of Commitment articulates Council's intent to foster a safe and inclusive city, strengthen community connection and visibility, support equal access to services and opportunities, and be an inclusive workplace of choice. The accompanying five-year Action Plan translates this commitment into staged, practical actions covering training and development, partnerships and projects, inclusive policies and systems, evaluation, and ongoing community engagement.

Implementation is proposed to be delivered through existing Community Development resources, with most activities supported through the reallocation of current inclusion and community safety budget lines. External funding opportunities will also be pursued to enhance delivery. Risk and reputational considerations have been proactively managed through staged engagement, officer collaboration with other councils, governance oversight via the Access & Inclusion Special Committee, funded inclusion training, and prepared communication support for elected members.

The report concludes by recognising the significant contribution of the volunteer LGBTIQA+ Inclusion Codesign Group and proposes opportunities to acknowledge this contribution through launch and media activities, subject to Council approval.

Resolution:

Ald. Slade/Ald. Alderton

That Council:

1. NOTE the 2025 LGBTIQA+ Community Inclusion Consultation Report included as **Attachment 1** of this report.
2. APPROVE the proposed Statement of Commitment to LGBTIQA+ Inclusion included on page 28 of **Attachment 1** of this report.
3. NOTE the draft five-year LGBTIQA+ Inclusion Action Plan included at page 29 of **Attachment 1** of this report.
4. NOTE that delivery of the Action Plan will be progressed through existing Community Development resources (with budget reallocation where possible).
5. APPROVE the GCC Inclusion logo included as **Attachment 2** for use on LGBTIQA+ inclusion and other Council inclusion resources and promotions.
6. ACKNOWLEDGE the contribution of the volunteer LGBTIQA+ Inclusion Codesign Group and support participation in launch/media opportunities as scheduled.

The motion was put.

FOR: Ald. Hickey, Ald. Yaxley, Ald. Alderton, Ald. Cockshutt, Ald. King, Ald. Marks, Ald. Ridler, Ald. Slade, Ald. Stringer and Cr. Kendall

AGAINST: Nil

ABSTAINED: Nil

The motion was CARRIED.

ECONOMIC

Community Goal – Open for Business

No items on the agenda.

ENVIRONMENT

Community Goal – Valuing our Environment

No items on the agenda.

GOVERNANCE

Community Goal – Leading our Community

11.1 POLICY UPDATE: ICT SECURITY POLICY

File Reference: Policies by Directorate

Executive Summary

This report presents the outcome of the scheduled four-year review of Council’s ICT Security Policy, last adopted in October 2020. The review has been undertaken in accordance with Council’s policy review cycle and to ensure continued alignment with Council’s broader ICT governance, risk and compliance framework.

The policy has been comprehensively rewritten and restructured to improve clarity, remove duplication, and reinforce a modern, principles-based approach to information and cyber security. The revised policy clearly articulates Council’s security expectations, governance responsibilities and guiding principles, while deliberately excluding operational and procedural detail that is more appropriately managed through supporting directives and procedures.

Key improvements include:

- clarification and modernisation of definitions
- introduction of explicit security principles to guide decision-making and accountability
- refinement of the policy statement to strengthen strategic intent
- streamlined statutory references focused on core legislative obligations
- alignment with Council’s Privacy Policy and relevant ICT governance documents
- reformatting to reflect the new corporate Style Guide

The revised policy was circulated to all Managers and Coordinators for consultation, with feedback received and incorporated where appropriate. The review does not represent a departure from Council’s existing security posture, but rather strengthens governance clarity, consistency and future-proofing in an environment of increasing cyber and information security risk.

The updated ICT Security Policy is now presented for Council consideration, together with a tracked-changes version for transparency.

Resolution:

Ald. Cockshutt/Cr. Kendall

That Council:

1. ADOPT the revised ICT Security Policy, as contained in **Attachment 2**.
2. NOTE the key changes arising from the review, including the transition to a high-level, principles-based policy aligned with Council's ICT governance framework.
3. NOTE that adherence to the ICT Security Policy will be monitored through existing internal assurance, risk management and audit processes.

The motion was put.

FOR: Ald. Hickey, Ald. Yaxley, Ald. Alderton, Ald. Cockshutt, Ald. King, Ald. Marks, Ald. Ridler, Ald. Slade, Ald. Stringer and Cr. Kendall

AGAINST: Nil

ABSTAINED: Nil

The motion was CARRIED.

11.2 FINANCIAL PERFORMANCE REPORT TO 28 FEBRUARY 2026

File Reference: Corporate and Financial Reporting

Executive Summary

This report provides an overview of Council's financial performance for the year to date ending 28 February 2026. The reported operational result indicates a favourable position of \$43,000 or 0.20% variance to budget.

The reported financial position can be influenced by several factors. This includes timing between the budget expectation and the actual occurrence of financial transactions, as well as more permanent variations.

This month the overall variance to budget is negligible.

Operational revenue is \$129,000 (0.20%) above budget, with minor variances spread across a wide range of revenue streams. There are usually external factors influencing the revenue result including fluctuations in the property market, interest rate decisions, commercial rates of return in outsourced services and leasing activities, and availability of grants.

Rate revenue is marginally below budget; however, this is attributed to timing for supplementary valuations provided by the Valuer-General and penalties to be charged in March for overdue instalment accounts. Interest on cash investments is above budget due to higher than expected interest rates for term deposits. The current economic environment suggests even higher interest rates will be accessible when these deposits mature over the coming months.

Operational expenditure is \$86,000 (0.20%) above budget representing a combination of timing issues and minor permanent variations. Expenditure continues to be well-controlled, and no budget repair action is required this month.

Employee expenses continue to track under budget due to savings generated by position vacancies. Over the past twelve months the number of vacancies are trending lower, however staff turnover is unavoidable. The other variation of note is Depreciation, which is above budget due to capitalisation of new assets developed in the substantial capital works program and phasing of the depreciation budget.

Non-operating items are tracking within expected ranges. Capital grant revenue is on target at \$5.856 million, non-monetary asset contributions are \$279,000 and there have been no monetary contributions received to date. Asset disposals currently reflect a small net gain of \$76,000, noting that gains and losses depend on the relationship between sale price, book value, and derecognition of assets. Capitalisation of assets created in the capital works program has resulted in \$865,000 of obsolete or residual assets being written off to date.

Year-to-date expenditure on the capital works program totals \$14.099 million compared to budget expectations of \$15.252 million. A detailed quarterly capital works update will

be provided to Council next month detailing budget reallocations to alternative projects that can be completed prior to 30 June.

Significant progress continues to be made on the Glenorchy War Memorial Pool upgrade, with approximately 50.5% of physical works and budget expenditure completed as of 28 February 2026. Works remain on schedule for completion within the financial year, with \$3.296 million spent against a total project budget of \$6.500 million.

Further details on financial performance, capital works, and variance analysis are provided in **Attachment 1** to this report.

Resolution:

Ald. Stringer/Ald. Yaxley

That Council:

1. RECEIVE and NOTE the attached report on Council's financial performance to 28 February 2026.

The motion was put.

FOR: Ald. Hickey, Ald. Yaxley, Ald. Alderton, Ald. Cockshutt, Ald. King, Ald. Marks, Ald. Ridler, Ald. Slade, Ald. Stringer and Cr. Kendall

AGAINST: Nil

ABSTAINED: Nil

The motion was CARRIED.

11.3 POLICY UPDATE: COMPLAINTS MANAGEMENT

Executive Summary

This report presents the outcome of an early review of Council's Complaints Management Policy, undertaken to ensure alignment with updated child safety obligations and legislative requirements. Although the policy was not scheduled for renewal until 2027, the review was initiated proactively by the Community team to strengthen Council's safeguarding framework and demonstrate due diligence in relation to children and young people.

The revised policy incorporates updated terminology, references to contemporary child safety legislation and related safeguarding documents, expanded definitions, and the inclusion of a clear safeguarding statement within the policy framework. These amendments improve clarity, consistency and compliance, while reinforcing Council's commitment to transparent, accountable and child-safe complaint handling practices.

In addition, the complaint investigation timeframe has been extended to provide improved operational clarity and ensure investigations can be undertaken thoroughly, particularly where matters involve child safety considerations.

The amended policy was reviewed by officers with child safety responsibilities, circulated to all Managers and Coordinators for consultation, and subsequently endorsed by the Chief Financial Officer as the responsible policy owner. No adverse or outstanding issues were raised during consultation.

An updated version of the Complaints Management Policy is provided in **Attachment 2** and is recommended for Council adoption.

Resolution:

Ald. Yaxley/Ald. Marks

That Council:

1. ADOPT the revised Complaints Management Policy, as contained in **Attachment 2**.
2. NOTE that the policy has been reviewed ahead of its scheduled cycle to ensure alignment with updated child safety obligations and legislative requirements.
3. NOTE that implementation and oversight of the Complaints Management Policy, including child safety-related matters, will be managed through existing governance, reporting and safeguarding frameworks.

The motion was put.

FOR: Ald. Hickey, Ald. Yaxley, Ald. Alderton, Ald. Cockshutt, Ald. King, Ald. Marks, Ald. Ridler, Ald. Slade, Ald. Stringer and Cr. Kendall

AGAINST: Nil

ABSTAINED: Nil

The motion was CARRIED.

11.4 ADOPTION OF UPDATED SERVICE LEVEL MANUALS

File Reference: Service Level Manuals

Executive Summary

This report seeks Council's adoption of Glenorchy City Council's updated Service Level Manuals, which establish the minimum standards for how Council delivers maintenance and operational services across its infrastructure and community assets.

The Service Level Manuals **Attachments 1 - 8** define, in clear and consistent terms, the standard of service Council commits to delivering within approved budgets and available resources. They articulate what work is undertaken, how priorities are determined, and the expected response times for both reactive and programmed maintenance activities. In doing so, they provide a formal service agreement between Council and the community about what can be expected from Council's infrastructure and operational services.

Council and community were presented with the updated Service Level framework during an open workshop on 10 March 2026, where the purpose of service levels, the reasons for review, and the nature of the proposed changes were outlined. The manuals presented for adoption reflect that workshop discussion and incorporate contemporary legislative and safety requirements, current industry standards, modern asset management practices, and Council's existing operational capacity.

Many of Council's previous service level documents were more than twenty years old and no longer reflected current expectations, legislation, asset types, or service delivery methods. The updated Service Level Manuals provide a modern, defensible and internally consistent framework that aligns service delivery with funding, risk, and asset priorities.

Adoption of the Service Level Manuals will allow them to be formally embedded into Council's asset management and work order systems, support future performance reporting, and provide a transparent basis for managing community expectations and future service level decisions.

Resolution:

Ald. Yaxley/Ald. Ridler

That Council:

1. ADOPT the updated Service Level Manuals included as **Attachments 1 – 8** for Council owned and Council maintained infrastructure and assets.
2. NOTES that the adopted Service Levels define the minimum standard of service delivered within Council's approved budgets and resources, and will be reviewed and adjusted as assets, funding or community expectations change.

The motion was put.

FOR: Ald. Hickey, Ald. Yaxley, Ald. Alderton, Ald. Cockshutt, Ald. King, Ald. Marks, Ald. Ridler, Ald. Slade, Ald. Stringer and Cr. Kendall

AGAINST: Nil

ABSTAINED: Nil

The motion was CARRIED.

11.5 AUSTRALIAN ELECTORAL COMMISSION (AEC) PROPOSED REDISTRIBUTION

File Reference: Electoral Boundaries

Executive Summary

The AEC Redistribution Committee for Tasmania released a proposed redistribution in February 2026, and invited objections by 6:00pm (AEDT) Friday 27 March 2026.

The proposal would, among other changes, transfer Glenorchy LGA from the federal Division of Clark to Lyons.

Because the objection deadline occurs before the scheduled Council meeting, the CEO has acted (or will act) under delegated authority to lodge an objection/submission to ensure Council's position is represented within time. The submission is included as **Attachment 1** to this report.

Council's submission supports "one vote, one value" and quota compliance, but argues the Commonwealth Electoral Act requires due consideration of communities of interest and means of communication and travel, alongside physical features and area.

The submission contends Glenorchy is a major metropolitan municipality integrated with Greater Hobart and that relocating the whole LGA to Lyons risks weakening representational coherence for metropolitan issues.

It also argues the committee proposal is high-disruption, moving 113,884 electors (27.56%), and that lower-disruption alternatives exist that retain Glenorchy in Clark, including a preferred option to transfer Derwent Valley (including New Norfolk) from Lyons to Clark.

An editorial opinion piece on this proposal by the Mayor was published by the Mercury newspaper on 8 March included as **Attachment 2**.

Resolution:

Ald. Stringer/Ald. Cockshutt

That Council:

1. NOTES that the Australian Electoral Commission (AEC) objection closing time for the proposed redistribution is 6:00pm (AEDT) Friday 27 March 2026, which occurs prior to the scheduled Council meeting of 30 March 2026.
2. NOTES that, to ensure Glenorchy City Council's position is formally represented within the AEC's statutory timeframe, the Chief Executive Officer, under delegated authority, has lodged or will lodge Council's objection/submission before the closing time on 27 March 2026.
3. ENDORSES the position and content of the objection/submission **Attachment 1** opposing the proposed transfer of the Glenorchy LGA from the Division of Clark to the Division of Lyons and supporting the alternative boundary approaches set out in the submission.
4. AUTHORISES the Mayor and Chief Executive Officer to make any further representations consistent with the lodged objection/submission during the subsequent stages of the AEC process (including any comments on objections, if considered necessary).
5. NOTES that submissions to the redistribution process are published publicly by the AEC in accordance with the process requirements.

The motion was put.

FOR: Ald. Hickey, Ald. Yaxley, Ald. Cockshutt, Ald. King, Ald. Marks, Ald. Ridler, Ald. Slade and Ald. Stringer

AGAINST: Cr. Kendall

ABSTAINED: Ald. Alderton

The motion was CARRIED.

11.6 LOCAL GOVERNMENT ASSOCIATION OF TASMANIA – GENERAL MEETING MOTIONS – 10 APRIL 2026

File Reference: LGAT Motions

Executive Summary

The Local Government Association of Tasmania (LGAT) will hold a General Meeting on 10 April 2026 at which member councils will vote on motions submitted by other councils. Two motions have been circulated in advance of the meeting, relating to:

1. The role of local government in the delivery of immunisation programs; (noting that Glenorchy City Council has submitted an amendment to this item to include full cost recovery as **Attachment 3**), and
2. The use of second generation rodenticides.

This report seeks Council endorsement of Glenorchy City Council's voting position on these motions to enable the Mayor, as Council's delegate, to vote on Council's behalf at the LGAT General Meeting.

Ald. Ridler left the meeting at 5:24 pm

Ald. Ridler returned to the meeting at 5:27 pm

Motion:

Ald. Stringer/Ald. King

That Council:

1. RECEIVES and NOTES the report on the Local Government Association of Tasmania (LGAT) General Meeting motions to be considered on 10 April 2026.
 - a. NOT SUPPORT Motion – Changing Local Government’s role in delivering immunisation programs
 - b. SUPPORT an Alternative Motion – Seeking reimbursement of immunisation programs
 - c. SUPPORT Motion – Second generation rodenticides
2. AUTHORISE the Mayor or Deputy Mayor to vote on Council’s behalf on these motions, including any amendments that are consistent with the endorsed Council position.
3. General Meeting of 10 April 2026 be noted and further that voting be as follows:

Motion	Voting Position
<p>That LGAT advocates for the following:</p> <ol style="list-style-type: none"> 1. That the Tasmanian Government remove or modify section 57 of the Public Health Act 1997 which requires councils to develop and implement an approved program for immunisation in its municipal area. 2. That the Tasmanian Department of Health take primary responsibility for delivery of school-based immunisation programs in Tasmania. 3. Seek full cost recovery if a council delivers the Immunisation Program. 4. That Section 57 (1) if not removed be replaced with: “A Council may develop and implement an approved program for immunisation in its municipal area by liaising with the Tasmanian Health Service who is required to carry out school-based immunisation programs statewide.” 	<p>Support</p> <p>Support with an amendment from Glenorchy City Council for full cost recovery and to remove paragraph 3. from the motion.</p>
<p>That Tasmanian councils cease using second-generation rodenticides at council facilities if they are still being used.</p> <p>That Tasmanian councils be encouraged to engage with their communities to encourage avoidance of second generation rodenticides, identified by the word ‘poison’ on packaging as opposed to ‘caution’</p>	<p>Support</p>

4. The Mayor or authorised delegate has discretion to vote on amendments to Motions subject to general consistency with the policy position and subject to relevant matters of debate.

The motion was put.

FOR: Ald. Hickey, Ald. Yaxley, Ald. Alderton, Ald. Cockshutt, Ald. King, Ald. Marks, Ald. Ridler, Ald. Slade, Ald. Stringer and Cr. Kendall

AGAINST: Nil

ABSTAINED: Nil

The motion was CARRIED.

11.7 NOTICES OF MOTION - QUESTIONS ON NOTICE / WITHOUT NOTICE

None.

Resolution:

Ald. Slade/Ald. Ridler

That the meeting be closed to the public to allow discussion of matters that are described in Regulation 15 of the Local Government (Meeting Procedures) Regulations 2025.

The motion was put.

FOR: Ald. Hickey, Ald. Yaxley, Ald. Alderton, Ald. Cockshutt, Ald. King, Ald. Marks, Ald. Ridler, Ald. Slade, Ald. Stringer and Cr. Kendall

AGAINST: Nil

ABSTAINED: Nil

The motion was CARRIED.

The meeting was closed to members of the public and the live stream was terminated at 5:44 pm.

The Chair adjourned the meeting for a short break and members of the public left the meeting.

The meeting be closed to the public to allow discussion of matters that are described in Regulation 15 of the *Local Government (Meeting Procedures) Regulations 2025*.

12. CLOSED TO MEMBERS OF THE PUBLIC

The closed session commenced at 5:45 pm.

12.1 CONFIRMATION OF MINUTES (CLOSED MEETING)

12.2 APPLICATIONS FOR LEAVE OF ABSENCE

12.3 NOTICES OF MOTION - QUESTIONS ON NOTICE/ WITHOUT NOTICE

The meeting was moved from Closed back into Open Council.

The Open Council Meeting recommenced at 5.48 pm.

The Chair closed the meeting at 5:48 pm.

Confirmed:

Chair